



[emc.im/EMCgrads](http://emc.im/EMCgrads)

Canada  
\$9,634,752

Australia  
\$4,585,176

India  
\$8,523,288

Netherlands  
\$7,034,112

Brazil  
\$4,030,992

Colombia  
\$4,396,320

China  
\$3,139,344

UK  
\$21,888,720

South Africa  
\$10,721,448

USA  
\$100,205,136

# I WANT TO CREATE TRUSTED IT THAT STOPS HACKERS IN THEIR TRACKS

From Worms and Botnets, to Man-in-the-middle and Man-in-the-browser cyber attacks, the techniques employed by hackers are becoming ever more sophisticated. Not to mention even more costly – the annual losses associated with phishing in the top ten countries now tops \$174 million. With the help of RSA, the security division of EMC, the world is fighting back. Our NetWitness security monitoring platform enables organisations to keep track of what's happening across their networks in real time, detect any advanced threats and tackle all manner of security challenges. But protecting honest internet users from the threat of cyber attack is just one of the ways we're trying to change the world for the better. To find out more and discover where you fit in, head for [emc.im/EMCgrads](http://emc.im/EMCgrads).

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Visualisation above depicts dollar loss of top ten most affected countries targeted by phishing. Source: RSA, 2013

# EMC GLOBAL SERVICES ASSOCIATE PROGRAM



## Begin your journey to a career in innovation

### Your future starts now at EMC

See how far your talents and desire to work in information technology can take you. As a member of EMC's Global Services Associate Graduate Program (GSAP) you will gain the foundation necessary to achieve technical certifications in the award-winning EMC Proven™ Professional Program, as well as other industry certifications. At the end of your training, you will be assigned an EMC mentor for on-the-job coaching and on-going skills development to progress your career as part of a team recognised as a world-leader in technical support.

## EMC – A World Leader

Overall, this is an excellent opportunity to develop your skills within the IT industry, including best practices, and methodologies, as well as provide first-class support to our customers.

EMC ranks among the ten most valuable technology companies. We are a global leader in Information Technology. Through innovative products and services, EMC accelerates the journey to cloud computing, helping IT departments to store, manage, protect and analyse their most valuable asset—information—in a more agile, trusted and cost-efficient way.

## Be a force in IT and Business Transformation

Our associates are selected for their technical and problem-solving capabilities, strong communication and customer relations skills. We provide the training, hands-on experience and technical career path to help them achieve their career goals. In GSAP, you will get a solid foundation of role-based training in technology, services and best practices. Next, you will transition into a full-time service role. Your technical and business expertise will be developed through the support of your manager and your mentor.

Throughout the program, your performance will be evaluated and assessed for areas of development and a framework for advancement will be provided. You will have on-going opportunities for skills development, program engagement and expanding your global network.

## The Roles

Title	Description	Minimum requirements	IT Experience Required	Training Boot Camp Duration
Associate Customer Engineer	Supports and provides maintenance of EMC products	Associate's degree, Business Information Systems, Engineering, technical discipline (Networking, MIS, Computer Engineering, etc.)	0-2 years	7 weeks
Technical Support Engineer	Provides remote technical support to internal and external EMC customers from centrally-located EMC support centers	Associate's degree, Business Information Systems, Engineering, technical discipline (Networking, MIS, Computer Engineering, etc.)	0-2 years	7 weeks
Associate Implementation Delivery Engineer	Implements business continuance software and moderately complex solutions	BS Computer Science, Business Information Systems, Engineering	0-2 years	9 weeks
Associate Storage Operations Specialist	Manages the customer's storage infrastructure	BS Computer Science, Business Information Systems, Engineering	0-3 years	9 weeks
Associate Project Manager	Manages customer service delivery contracts and activities	BS Information Technology Management, Business Information Systems, Engineering, MIS	2-5 years	5 weeks
Associate Technology Consultant	Supports presales activities (architecture, configuration, qualification, and supporting documentation) leading to the sale of EMC solutions	BS Information Technology Management, Business Information Systems, Engineering, MIS	2-5 years	8 weeks

For further information and to apply, please visit [emc.im/EMCgrads](http://emc.im/EMCgrads) or [facebook.com/EMCCareersEMEA](https://facebook.com/EMCCareersEMEA).

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